Lowveld House & Pet Sitters



Mbombela

Phone: +27 72 446 3957

We care for your pets while you travel! Lowveld House & Pet Sitters have been servicing the Lowveld area for over a decade, cuddling and caring 4-pawed pets.WHO WE ARELowveld House and Pet Sitters (Formerly Lowveld House Sitting Agency) was founded in 2012, by the late Ludi Botha, an aspiring pet lover, and renowned for his involvement in Radio LaeveldThe agency has since cared for over 1000's of pets, developing into a centred hub for pet lovers that dedicate time to care for the pets of others.FREQUENTLY ASKED QUESTIONS (FAQ'S)How do you Vet your sitters?Before a Sitter is allowed to take on sits, we first interview them, gather previous references and contact them, and meet them in person.We ensure we have enough references or proof that they care for pets and are honest people, and we run the necessary background checks or criminal record checksIs my home secure during the sit?With the high crime rate in South Africa, Lowveld House & Pet Sitters are integrated with a emergency response network to ensure we have access to all security companies to assist in the event of security risk.Additionally, our sitters ensure they keep all doors locked, access limited, and security steps adhered to ensure maximum safety for your homeWhat if there is an emergency with my pet?In case of emergency, the sitter and the agency immediately follow pre-planned options. in case of medical pet emergencies, the sitter will attempt to contact you immediately, if unsuccessful, the sitter will rush the pet to a vet-clinic.What if my pet has a medical condition?Our sitters are trained in-house to administer medication/injections to pets, calm them in event of anxiety, and treat basic wounds.We have, in the past, cared for pets with motor ability issues, diabetes, impaired senses and anxiety, and take extra care to ensure they are safe

and comfortable when their parents travel.HOW IT WORKS1. Make a BookingSubmit your dates via our form. We immediately update our calendar and reach out to our Lowveld sitters to confirm availability.2. Sitter ConnectionOnce a sitter claims the sit, we introduce you! They will contact you directly to set up a friendly Meet & Greet at your home.3. Preparation & InvoiceWe send over your invoice and our Preparation Guide. A deposit is only required for long stays or December bookings.4. The Meet & GreetYour sitter visits to meet the pets and learn your home's routine. This is the perfect time to hand over keys and discuss special needs.5. The Sit StartsYou head off on your travels while your sitter moves in to keep your home safe and your pets happy in their own environment.6. Updates & SmilesStay connected with photos and updates. Your pets get fed on time and plenty of love while you're away.7. Welcome HomeWhen you return, we'll check in to ensure everything was perfect. We love hearing about your experience with our sitters!8. Easy Final PaymentYour final balance is only due 7 days after the sit. Pay easily via bank transfer or our secure online portal (Safe checkout).WHAT OUR CLIENTS HAVE TO SAYWe strive to provide professional services with a deep sense of care for pets, and are extremely happy for the honest feedback we receive each sit.Arrie left our house neat and tidy, he sent us regular updates with photos, and our dogs were happy and comfortable upon our arrival.Vicki DippenaarUrsula is always attentive and so caring towards our pets, and her daily updates are so appreciated!Sam & Werner Le GrangeJuhann did such a great job with my dog, he made her feel calm and did so much effort to care for her, and sent me consistent updates. I felt at ease leaving her with himAmore RudmanArend het verstaan hoe om met honde te werk, het gereeld gekommunikeer en fotos gestuurRoenel van Blerk

Visit Website
Send Message
Email Friend