I.T. Vision



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IT Vision is one of the leading IT Companies in Nelspruit founded in 2005. We deal in all aspects of computer technology, aiming to serve basic users to Small, Medium and Micro Enterprises, covering the whole of the Lowveld in Mpumalanga. We have a fully equipped workshop with qualified technicians where clients can feel free to bring in their faulty IT equipment. IT Vision also has a footprint in Hoedspruit with a permanent technician in town!Our main aim is to provide onsite support and solutions, but we also offer remote support in very urgent matters and those clients that are outside of our immediate service area.We strongly believe in fast response times and no comebacks.For the business clients, we offer Service Level Agreements plans designed to fit their needs, putting them on higher priority than clients with no SLA (Service Level Agreement) .We believe in building a strong business relationship with every client, big or small.From a home based business to medium enterprise, we will be there every step of the way, providing top quality service with every product we sell and support, making your experience as pleasant as possible.OUR SERVICESIn-house and onsite IT Support / MaintenanceIT Vision strives to providing clients’ professional support & advice with our qualified technical staff. Let us give you a hassle free experience as we take off the pressure of managing your IT portfolio.IT infrastructure designAt IT Vision we understand that

every client has different needs and that every business runs in a different way. Therefor we create a system around your needs that will work for you.Server & backup solutionsAs a company becomes bigger, they will have the need for a network server for their network to work streamlined and efficiently. We will first assess the current network and its needs, as well as future planning and then provide a server solution specific for what is needed.Allow us to design a backup solution for you to give you the peace of mind that your data will be safe at all times. Ask us about our cloud based solutions.Network solutions & Maintenance (Wired & Wireless)Every business, as it grows and as they acquire more computers, will have the need to start a network to streamline the business. Let us design your network needs for you, or take over the maintenance of your existing network and build onto it as the needs arise. We support IT related cabling as well as wireless networking and wireless hot spots for the hospitality industry.CCTV Installations & MaintenanceSecurity is an ever growing concern in South Africa. Allow us to help minimise theft in your business as we design and install a CCTV system that will be easy to operate. Or let us analyse your current CCTV setup and give professional advice on upgrading or maintaining it.Audio Visual Solutions & maintenance (Projectors, TVs, Hifi systems)With so many different products on offer out there, it is sometimes difficult to make the right decision. Let us help you making the right choice that will also fit your pocket, and do the whole installation for you, so that you can just sit back and enjoy once the system is installed.Domain & E-mail hostingBranding is the fuel for any business, and without fuel, your engine will never run. Therefor every business needs to have a personalised email address to strengthen that brand. Talk to us to find out how we can help you creating brand awareness.ADSL / LTE installations & SupportNeed internet? Don’t know where to start? Tired of being in a queue waiting to speak to a consultant? Let us help you, and handle the endless frustration with applying for a system that works for you!Computer & Laptop Sales / upgradesWith the relationships we have with the country’s top IT channel partners, we can provide you with a one stop solution so that you can make the right choice the first time and know that we will handle the warranty for you when something goes wrong. Even when your unit is out of

warranty, we will be there every step of the way to make sure that your computer or laptop is in tip-top condition.Apple Mac Certified SupportWe have undergone extensive training at Apple’s training centre in Johannesburg and we are proud to announce that we are one of very few Mac OS X Certified Professionals in the Lowveld.Access Control / Time & Attendance SystemsFinger print / tag controlled gate access control for better control over your staff and time & attendance systems integrating into your payroll system.VOIP Telephone SystemsSave time & money by having a VOIP (Voice Over IP) telephone system installed into your business. Take your business anywhere in South Africa and keep your number and make free inter office calls with your VOIP system. Speak to us to find out more and let us create a solution for you. We offer on premise solutions as well as cloud hosted systems at the most competitive prices.Data RecoveryAs handy and necessary computers are, they can sometimes leave you stranded by a crashed hard drive, especially if no backup systems were in place. IT Vision has partnered with some of the best data recovery agents, having state of the art recovery equipment and best forensic teams and high success rates. Data failure is something we never wish upon our clients, so we take special care in preventing data loss as it can become quite expensive!Virus / Spyware / Adware RemovalWe have seen how a virus outbreak can run like wildfire in a business shutting down your network within minutes! Let IT Vision help you get back on track by eliminating the threat and deploying a security solution to prevent any further virus / malware infection spreadsIT OutsourcingWith Nelspruit growing at an exorbitant rate, more corporate companies are opening remote offices & stores in the Lowveld. It would be very costly for them to manage their IT portfolios from a single location and having to travel all the way to support their branches. We welcome those companies to contact IT Vision to handle their local branches IT problems for them and acting on their behalf, saving them time and money. We welcome other ICT companies to outsource us for localised customers too.Remote SupportAt IT Vision, we strongly believe in fast turnaround time and giving support as soon as we can. Therefor we offer remote support and assistance to our clients so that they don’t have to wait until we can do a site call. This also saves them

money as downtime in minimised. We welcome all our clients to take advantage of this service, doesn’t matter where you are in the world.Sage Pastel Value Added Reseller and Certified Support:Why not have it all in one? We at IT Vision are here to give you the best service at all times, that’s why we can give you hassle free technical support on all platforms. You can purchase Pastel directly from us and have it installed, setup and supported, adding more value to your purchase!

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